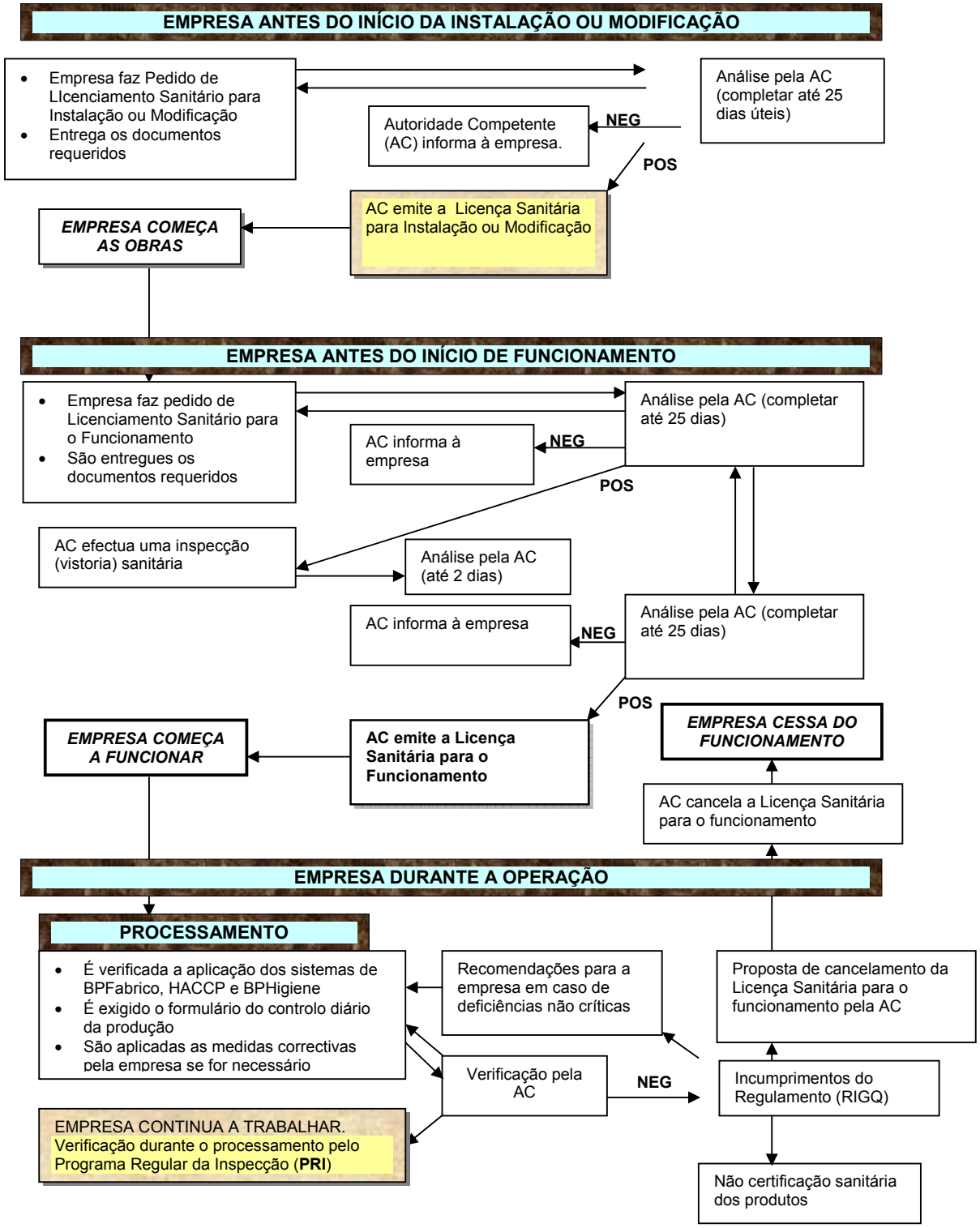FLUXOGRAMA DE LICENCIAMENTO NOS ESTABELECIMENTOS